



Covid 19 Update

We would like to inform you that we will remain OPEN during the 4 week lockdown.

We continue to follow Government Guidelines and have strict measures in place at our Sawmill to keep staff and customers safe.

- **Please call ahead to check stock levels before travelling**
- **Delivery service available to avoid unnecessary travel**
- **One in one out system in Reception**
- **Face coverings to be worn on our premises**
- **Social distancing procedures in place**

Updated 3rd November 2020.

Covid 19 Update

We are constantly following advice from the Government to keep our staff and customers safe.

PLEASE WEAR A MASK



WE WOULD KINDLY ASK YOU TO WEAR A MASK WHILE IN OUR RECEPTION AREA.

STAY 2 METRES APART



KEEP 2 METRES APART IN OUR YARD AND WHILE IN QUEUE

USE CARD PAYMENTS



USE CARD PAYMENTS IF POSSIBLE INSTEAD OF CASH

ONE IN ONE OUT SYSTEM



WE ARE OPERATING A ONE IN ONE OUT SYSTEM IN OUR RECEPTION AREA AND HAVE PERSPEX SCREENS IN PLACE

WE ARE SANITISING REGULARLY



WE ARE SANITISING REGULARLY AND HAVE HAND SANITISER IN OUR RECEPTION FOR YOU TO USE

OUR DRIVERS ARE FOLLOWING GUIDELINES



OUR DRIVERS ARE EQUIPPED WITH CORRECT PPE FOR SAFETY

PRE ORDER ONLINE



ORDER ONLINE FOR DELIVERY OR COLLECTION

IF UNWELL STAY AT HOME



STAY AT HOME IF YOU FEEL UNWELL OR HAVE SYMPTOMS OF COVID 19

Thank you for your support and co-operation



Covid 19 Update

Thank you to everyone who is shopping local with us and for adhering to the social distancing rules and guidelines we have in place at the Sawmill.

IN OUR RECEPTION:

- In England, you must wear a face covering in indoor settings such as shops which offer goods or services for retail sale this includes our reception area/counter. This, along with our other procedures in place will help keep our staff and customers safe whilst they are on our premises.
- We kindly ask you to wear a mask while in our reception/shop area.
- Please do not touch any products in our shop unless you intend to buy the item.
- Use card payments where possible instead of cash to help keep contact to a minimum.
- Feel free to use our hand sanitiser at our reception desk before and after your transaction.
- We have a protective screen at our Reception desk to help keep staff and customers safe.
- We are sanitising counters and terminals plus washing hands regularly throughout the day.
- We disinfect thoroughly in the evening ready for the next working day.

ON OUR PREMISES:

- Social distancing is required throughout our premises, inside our offices, reception, sawmills and outside areas.
- Keep 2 metres apart from other customers and staff while on our premises.
- Please keep 2 metres apart in the queue and thank you in advance for your patience.

ON THE ROAD:

- Our drivers are equipped with sanitiser, gloves and masks.
- Pre order online if possible for delivery or collection.
- Please stay at home if you feel unwell or have symptoms of Covid 19.
- Thank you for your continued co-operation.

GENERAL HEALTH INFORMATION:

- Please be considerate and if you are showing any symptoms of being unwell then please stay at home.
- You can order online or call us to place an order if you are unwell. You can also add a message to your order that you are self isolating to make our delivery driver aware and to take the necessary precautions needed.

OUR COMPANY:

Our business is considered to be essential and all staff are key workers. Any notices will be put on our Social Media pages and on our website.



Covid 19 Update

Information regarding our support in the Pandemic from March through to now.

Throughout the Pandemic, the Government confirmed that Thomson Sawmills Ltd were considered to be essential to carry on operating and all staff were classed as Key Workers.

Back in March, the UK Government has through Defra confirmed that: “Those involved in the supply chain of wood for key goods (including, but not limited to pallets, heating, packaging, tissue paper, timber harvesting, sawmills) should be considered key workers. Only necessary workers, producing key goods, should continue to attend workplaces.”

Being recognised as supplying to essential industries means that the Government wished to work with us to maintain activity throughout lockdown.

It has been confirmed by the UK Government that wood pallets are essential. The Government also identified energy production as critical, with biomass energy sites informing their supply chain that they are now included as key workers.

Thomson Sawmills produce the following-

- Agricultural fencing for livestock etc.
- Pallet timber used for food, pharmaceutical supplies etc.
- Wood fuel for power stations and heating hospitals, greenhouses, homes etc.

At present, we are maintaining the social distancing guidelines in our Sawmill and offices and at our reception whereby only one customer is allowed in Reception at a time and a 2 metre distance is to be kept when queuing. We have hand sanitiser and also a protective screen in reception for your safety.

Card Payments are preferred but cash can be accepted.

Our Delivery service is operating as normal. Our drivers are equipped with hand sanitiser. You can add a note to your order so the driver is aware that you are self-isolating and we will deliver to your driveway and not make any contact.

We will keep you continually updated in line with any changes from the Government.